

Fylde Coast Clinical Commissioning Groups

Performance Summary Report 2020/2021

**Month 5
August 2020**

Introduction

This report provides the Governing Body and both the Finance and Performance Committee and the Quality Improvement and Engagement Committee with assurance in relation to indicators within the National Clinical Commissioning Group (CCG) Assurance Framework, and those agreed locally. Data is derived from NHS England, Blackpool Teaching Hospitals (BTH), North West Ambulance Service (NWAS) and Lancashire and South Cumbria NHS Foundation Trust (LSCFT).

The report includes a summary position of all the relevant performance indicators as at August 2020, with an exception narrative for any indicators not meeting the agreed target or where there is an early warning of a change in performance against any particular indicator.

Following the national direction and the circumstances in which we are currently working, the committee is asked to note that this report is an abridged version to the one normally presented. It is also acknowledged that the data within the report is from national datasets and Fylde Coast ICP data validation has not been progressed in the usual way, to avoid distracting our Trust colleagues from their response to COVID 19.

The main performance issues arising from this August 2020 report are as follows: -

- Referral to treatment including long waiting patients over 52 weeks
- Diagnostics
- A&E waiting times
- 12 Hour Decision to admit breaches
- Cancer waiting times
- Improving Access to Psychological Therapies (IAPT) performance

The following nationally collected and published metrics have been suspended by NHSE/I from the 1st April 2020 until further notice and have not been included within this report: -

- Delayed Transfers of Care
- Mixed Sex Accommodation
- Urgent operations cancelled for a 2nd time for non-clinical reasons
- Cancelled operations – offered another within 28 days

It is necessary to record that the Finance and Performance Committee can no longer take oversight, action nor provide insight to the Governing Body about these matters until the data flow is restored. Therefore, any risks associated with these metrics need to be highlighted as unmitigated for this period.

A full list of national metrics that have been suspended can be accessed at the following website: -

<https://www.england.nhs.uk/statistics/covid-19-and-the-production-of-statistics/>

Summary for Month 5 (August 2020)

Metric	Monthly Position	Exception	Page No.
Referral to Treatment incomplete pathways treated within 18 weeks	↓	*	5
Referral to Treatment waiting times more than 52 weeks (incomplete)	↓	*	5
Diagnostic Test Waiting Time	↑	*	6
4 Hour A&E Waiting Time Target	↓	*	7
Breaches of the 12 Hour A&E standard	↓	*	6
Cancer waits	↑	*	7-11
Ambulance Calls	Data only available for NWAS not CCGs	-	12
Mental Health	↓	*	12
Primary Care Dementia	↓		12
IAPT	↓	*	13
Financial Sanctions - If they had been applicable			
Sanctions excluding Admitted and Non-Admitted RTT	August 2020 Position		£4,438,580
Appendices			
Appendix 1. Performance Scorecard			

Key						
		<i>Failing Target</i>	↑	<i>Improving and within target</i>	↑	<i>Improving and below target</i>
		<i>Target Achieved</i>	↓	<i>Deteriorating and within target</i>	↓	<i>Deteriorating and below target</i>
	(c)/(p)	<i>Commissioner level / Provider level</i>	↔	<i>No change and within target</i>	↔	<i>No change and below target</i>

Achievements

- BTH achieved six (6) out of eight (8) Cancer waiting time targets in August 2020.
- BCCG achieved seven (7) out of nine (9) Cancer waiting time targets in August 2020.
- FWCCG achieved four (4) out of nine (9) Cancer waiting time targets in August 2020.
- The Fylde Coast CCG's both achieved over 95% of patients with a Mental Health condition on CPA discharged from hospital and followed up within 7 days in August 2020.
- BCCG performance for dementia prevalence has consistently achieved its target of 67% since April 2019.
- The IAPT recovery target was achieved by the BCCG in August 2020.
- The IAPT 6 week waiting time targets were achieved by both Fylde Coast CCGs in August 2020; BCCG also achieved the 18-week waiting time target.

Areas for focus / information

- The Fylde Coast has not met the RTT target of 92% for August 2020.
- The number of open pathways at BTH has increased from 18,907 in July 2020 to 19,519 in August 2020.
- There were nine hundred and seventy three (973) Fylde Coast CCG patients waiting more than 52 weeks for treatment in August 2020 (All Providers). The position in March 2020, pre the effects of Covid-19, was seventeen (17) Fylde Coast long waiting patients.
- The Fylde Coast did not achieve the performance standard of less than 1% of patients waiting no more than 6 weeks for a diagnostic test in August 2020.
- Performance against the 4 Hour A&E Waiting Time target of 95% has deteriorated slightly in August 2020 for BTH and the Fylde Coast CCGs.
- There were four (4) breaches of the 12-hour decision to admit (DTA) standard in August 2020, all relating to patients with a mental health condition.
- In August 2020 BCCG has not achieved two (2) of the nine (9) Cancer waiting time targets and FWCCG did not achieve five (5) of the nine (9) Cancer waiting time targets. BTH did not achieve two (2) of its eight (8) targets.
- FWCCG did not achieve the dementia prevalence target in August 2020.
- The IAPT access targets were not achieved by the Fylde Coast CCGs in August 2020 and FWCCG did not achieve the 18-week IAPT waiting time target.

Recommendations

The Governing Body is asked to note the content of the report.

Performance Indicators

Referral to Treatment (RTT) Waiting Times (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
Patients on incomplete pathways treated within 18 weeks	BTH	≥ 92%	53.90%	57.39%	↑	↓
	BCCG		50.43%	55.39%	↑	↓
	FWCCG		52.31%	56.29%	↑	↓
Patients waiting for more than 52 weeks Incomplete pathway	BTH	0	670	1,752	↓	↓
	BCCG		481	1,237	↓	↓
	FWCCG		492	1,211	↓	↓

In August 2020 RTT performance at Blackpool Teaching Hospitals (BTH) and the Fylde Coast CCGs remains below the 92% standard; however, performance has improved for both CCGs and the Trust. Fylde and Wyre CCG (FWCCG) performance has slightly improved to 52.31% in August 2020 from 47.39% in July 2020. Blackpool CCG (BCCG) performance has improved to 50.43% in August 2020 from 46.53% in July 2020; and BTH performance has also improved to 53.90% in August 2020 from 49.57% in July 2020.

The number of open pathways at BTH has increased to 19,519 in August 2020 from 18,907 in July 2020; and the number of patients waiting more than 52 weeks for procedures has also continued to increase, as expected, across the Fylde Coast. In August 2020 the number of long waiting patients (over 52 weeks) for both Fylde Coast CCGs has increased to nine hundred and seventy three (973) from seven hundred and one (701) in July 2020. This will be increasing further for the foreseeable future due to the national decision to cease all non-urgent elective activity during the COVID-19 level 4 incident. The quality team are working with the Trust to seek assurance that adequate harm reviews and clinical prioritisation is in place; further information will be provided within the quality report.

Although the reason for many of the long waits for patients is reduced capacity for procedures, other reasons include patients choosing to delay their treatment and patients being unfit for procedures. The table below splits the Fylde Coast long waiting patients by CCG and provider for August 2020.

Number of Patients waiting longer than 52 weeks by provider – August 2020														
CCG	BTH	LTH	Wirral University Teaching Hospital NHS Foundation Trust	Pennine Acute Hospitals NHS Trust	Leeds Teaching Hospitals NHS Trust	Liverpool University Hospitals NHS Foundation Trust	UHMBT	Salford Royal NHS Foundation Trust	Manchester University NHS Foundation Trust (MUFT)	Wigan, Warrington & Leigh NHS Trust	Spire Fylde Coast Hospital	East Lancashire Hospitals NHS Foundation Trust	Hull University Teaching Hospitals NHS Trust (HUTH)	Total no. of Patients
BCCG	303	95	1	1	1	2	2	3	14	3	53	1	2	481
FW CCG	239	144	0	0	0	0	25	0	21	3	58	2	0	492

The table below shows the ten specialties at BTH with the highest number of Fylde Coast long waiting patients, including 30 + and 52+ weeks. Unfortunately, due to the amount of waiting list validation the Trust is currently undertaking and the movement of patients between the waiting time bands it has been unfeasible to provide the variance of waiting times in weeks between these periods of time.

Top 10 Long Waiting Specialties	14.09.20		15.10.20		Variance	
	30+ week waiters	Of which 52+ week waiters	30+ week waiters	Of which 52+ week waiters	30+ week waiters change	52 week waiters change
General Surgery	475	134	508	176	33	42
Urology	230	38	261	58	31	20
Orthopaedic Surgery	825	212	862	240	37	28
ENT	414	95	490	107	76	12
Ophthalmology	679	30	783	58	104	28
Oral Surgery	584	81	649	100	65	19
Cardiac Surgery	114	20	111	23	-3	3
Cardiology	341	35	384	40	43	5
Dermatology	395	4	357	11	-38	7
Gynaecology	227	39	253	40	26	1
Total (Top 10)	4,284	688	4,658			
Total All Specialties	5,080					

The following table shows the number of Fylde Coast patients waiting over 52 weeks at Spire Fylde Coast Hospital as at the 25th October 2020. Spire Fylde Coast Hospital has assured Fylde Coast CCGs that there is a plan in place to address the number of long waiting patients which includes clinical prioritisation.

Spire Fylde Coast Hospitals Long Waiting Patients (+52 weeks)							
CCG	General Surgery	Gynaecology	Ophthalmology	Orthopaedics	Urology	Vascular	Total no. of Patients
BCCG	6	4	9	32	1	0	52
FWCCG	7	5	13	25	3	1	54

All the Lancashire CCGs are working closely with the Acute Trusts and the Independent Providers, as directed by NHSE/I, to implement a restoration plan which aims to recommence elective activity via a safe, planned approach to begin to reduce patients waiting times in order of clinical priority. The Trust are

continuing to monitor waiting lists and activity weekly with reviews taking place at an Executive level; however staffing issues and the increasing number of COVID patients within the hospital are also potentially affecting the Trust's ability to reduce waiting lists.

Diagnostic Test Waiting Time (c)	Org	Target	August20	YTD	Performance	
					Current	Previous
% of patients waiting 6 weeks or more	BTH	1.0%	36.56%	42.10%	↑	↑
	BCCG		39.75%	45.50%	↑	↓
	FWCCG		36.41%	43.41%	↑	↑

In August 2020 performance against the standard of less than 1% of patients waiting less than 6 weeks for a diagnostic test remains below the standard; however, BTH and both CCGs performance has improved slightly. BTH has improved to 36.56% in August 2020 from 38.45% in July 2020 and BCCG performance has also improved to 39.75% in August from 43.89% in July 2020. FWCCG performance has improved to 36.41% in August 2020 from 41.89% in July 2020.

Endoscopy is causing the most issues for diagnostic procedure performance, locally, regionally and nationally. The Lancashire and South Cumbria Cancer Alliance is leading an endoscopy transformation programme which aims to increase capacity and address the length of time patients are waiting for endoscopic procedures.

A&E Waiting Times (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
4 Hour A&E Waiting Time Target (c)	BTH	≥ 95%	86.96%	90.13%	↓	↓
	BCCG		86.96%	90.13%	↓	↓
	FWCCG		87.30%	90.16%	↓	↓
Breaches of the 12-hour A&E standard (p)	BTH	0	4	16	↓	↑

The 4 Hour A&E Waiting Times target was not achieved in August 2020 for BTH or the Fylde Coast CCGs; performance has deteriorated slightly across the Fylde Coast. BTH performance deteriorated to 86.96% in August 2020 from 89.61% in July 2020. Attendances have increased by two hundred and sixty eight (268) in number from 5,812 in July 2020 to 6,080 in August 2020 which is a 4.4% increase in month. In August 2019 there were 6,323 patient attendances to A&E at BTH. Although performance improves slightly in September 2020 to 88.23% overall, in October 2020 the Trust have experienced high levels of escalation due to many complex factors including patient flow.

The Trust are currently focusing upon improving the streaming of patients from A&E to the urgent treatment centre with system partners; continuing to improve and implement NHS 111 first scheme and

reviewing length of stays for patients in order to improve patient flow from A&E into the hospital. They are also reviewing discharge pathways to identify further improvements in the end to end pathways.

BTH has reported four (4) breaches of the 12-hour A&E standard in August 2020 all of which are related to patients with a mental health condition; this has deteriorated from the July 2020 position of three (3). In September 2020 the Trust has reported two (2) breaches of this standard both relating to patients with a mental health condition; however in October 2020 the Trust has reported thirty nine (39) breaches of the standard (up to and including the 23rd October), thirty-seven (37) of which relate to patients with a medical condition and two (2) to patients with a mental health condition. A safety summit has taken place to develop a sustainable system response to the high occupancy levels being experienced within Blackpool Teaching Hospitals.

Cancer Waits (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
% seen within 2 weeks of referral.	BTH	93%	96.28%	95.51%	↓	↑
	BCCG		96.32%	94.98%	↓	↑
	FWCCG		92.94%	94.55%	↓	↓
% seen within 2 weeks of referral – breast symptoms.	BTH	93%	98.63%	87.18%	↑	↑
	BCCG		97.62%	88.64%	↑	↑
	FWCCG		100.00%	82.35%	↑	↑

In August 2020 both BTH and BCCG have achieved the two week cancer waiting time targets, however although both BCCG and the Trust achieved the 93% target performance has deteriorated slightly for both parties. BCCG performance deteriorated to 96.32% in August 2020 from 97.34% in July 2020 and BTH performance deteriorated to 96.28% in August 2020 from 97.37% in July 2020.

FWCCG narrowly missed achieving the 93% target in August 2020, performance deteriorated slightly to 92.94% in August 2020 from 95.60% in July 2020; fifty four (54) patients were not seen within the timeframe; one (1) additional patient needed to be seen to achieve the target. The table below shows at which Acute Trust the FWCCG breaches took place and the reason for the breaches.

Acute Trust	Number of FWCCG 2WW Patient Breaches by Reason			
	Clinic Cancellation	Patient Choice	Admin delay	Inadequate Capacity
BTH	1	21	6	2
LTH	0	1	1	1
Westmorland General Hospital	0	3	0	18
				Total = 54 patients

The Fylde Coast achieved the 93% target for the breast symptomatic waiting time in August 2020. BCCG performance improved to 97.62% in August 2020 from 96.72% in July 2020, FWCCG performance

improved to 100% in August 2020 from 87.72% in July 2020 and BTH performance improved to 98.63% in August 2020 from 93.97% in July 2020.

31 Days						
Cancer Waits (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
% of patients receiving definitive treatment.	BTH	96%	97.14%	96.45%	↑	↓
	BCCG		96.81%	94.23%	↑	↑
	FWCCG		91.74%	95.01%	↓	↑
% of patients waiting no more than 31 days for subsequent treatment – surgery.	BTH	94%	90.91%	80.00%	↑	↑
	BCCG		81.25%	81.58%	↓	↑
	FWCCG		72.73%	80.19%	↓	↓
% of patients waiting no more than 31 days for subsequent treatment - drug therapy.	BTH	98%	100.00%	99.21%	↔	↑
	BCCG		100.00%	98.53%	↔	↑
	FWCCG		100.00%	100.00%	↔	↔
% of patients waiting no more than 31 days for subsequent treatment – radiotherapy.	BCCG	94%	100.00%	95.24%	↑	↑
	FWCCG		90.48%	95.31%	↓	↑

BTH and BCCG both achieved the 96% target for the % of patients receiving definitive treatment within 31 days in August 2020; BTH performance improved to 97.14% in August 2020 from 97.04% in July 2020 and BCCG performance improved to 96.81% in August 2020 from 95.06% in July 2020.

Unfortunately, FWCCG performance in August 2020 was below the 96% target at 91.74% which has deteriorated from 96.33% in July 2020.

Nine (9) FWCCG patients were not treated within the 31 days in August 2020; four (4) additional patients needed to be treated to achieve the target. The table below shows the reason for the FWCCG patient breaches in August 2020.

Acute Trust	Number of FWCCG 31 days Patient Breaches by Reason		
	Elective Cancellation	Inadequate Capacity	Health Care Provider initiated delay
BTH	2	1	
LTH	1	2	1
St. Marys Hospital London	0	1	0
Westmorland General Hospital	0	0	1
			Total = 9 patients

The Fylde Coast did not achieve the 94% target for all patients to have subsequent surgery within 31 days in August 2020; however, performance has improved for BTH with performance improving from 85.71% in July 2020 to 90.91% in August 2020.

Unfortunately, BCCG performance has deteriorated from 91.67% in July 2020 to 81.25% in August 2020 and FWCCG performance has deteriorated from 76.19% in July 2020 to 72.73% in August 2020.

Three (3) FWCCG patients were not treated within the timeframe in August 2020; one (1) additional patient needed to be treated to achieve the target. The table below shows the reason for the FWCCG patient breaches in August 2020.

Number of FWCCG 31 days for Surgery Patient Breaches by Reason		
Acute Trust	Inadequate Capacity	Health Care Provider initiated delay
BTH	2	0
LTH	0	1
		Total = 3 patients

Three (3) BCCG patients were not treated within the 31 day timeframe in August 2020; two (2) additional patients needed to be treated to achieve the 96% target. The table below shows at which Acute Trust the BCCG breaches took place and the reason for the breach.

Number of BCCG 31 days for Surgery Patient Breach by Reason		
Acute Trust	Health Care Provider initiated delay	Inadequate Capacity
BTH	2	1
		Total = 3 patients

The Fylde Coast achieved the target for the % of patients receiving drug therapy in August 2020; however whilst BCCG also achieved the target for the % of patients receiving radiotherapy in August 2020 FWCCG did not; performance deteriorated from 100% in July 2020 to 90.48% in August 2020. Two (2) FWCCG patients were not given radiotherapy treatment within 31 days in August 2020. The table below shows at which Acute Trust the BCCG breaches took place and the reason for the breaches.

Number of FWCCG 31 days for Radiotherapy Patient Breach by Reason		
Acute Trust	Health Care Provider initiated delay	Patient Choice
LTH	1	1
		Total = 2 patients

62 Days						
Cancer Waits (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
% of patients waiting no more than 62 days from urgent GP referrals to first definitive treatment.	BTH	85%	89.00%	77.82%	↑	↑↓
	BCCG		90.20%	78.89%	↑	↓
	FWCCG		82.81%	77.89%	↓	↑
% of patients waiting <62 days from referral from an NHS screening service to first definitive treatment.	BTH	90%	30.00%	29.41%	↑	↑
	BCCG		0.00%	42.86%	↓	↑
	FWCCG		100.00%	62.50%	↑	↔
% of patients waiting <62 days for first definitive treatment following a consultant's decision to upgrade.	BTH	85%	91.01%	84.19%	↑	↓
	BCCG		90.91%	82.58%	↑	↑
	FWCCG		90.63%	87.29%	↑	↑

The 62 days from urgent GP referral to first definitive treatment target was achieved by BTH and BCCG in August 2020; BTH performance has improved from 82.70% in July 2020 to 89.00% in August 2020 and BCCG performance has improved from 82.35% in July 2020 to 90.20% in August 2020.

FWCCG performance has deteriorated from 84.85% in July 2020 to 82.81% in August 2020. Eleven (11) Fylde and Wyre CCG patients were not treated within the 62-day timeframe in August 2020; one (1) additional patient needed to be treated within the timeframe to achieve the target. The table below shows at which Acute Trusts the FWCCG breaches took place and the reason for the breaches.

Number of FWCCG 62 day definitive treatment Patient Breaches by Reason				
Acute Trust	Healthcare provider initiated delay	Treatment delayed for medical reasons	Inadequate capacity	Other Reason (not listed on the Somerset Cancer Registry)
BTH	1	1	3	0
LTH	1	0	1	3
Westmorland General Hospital	0	0	1	0
				Total = 11 patients

The 62 days from referral from an NHS screening service to first definitive treatment target of 90% was not achieved by BCCG or BTH in August 2020, however FWCCG did achieve 100% of patients screened within 62 days, however there was only one (1) patient in the system.

BTH performance has improved from 28.57% in July 2020 to 30% in August 2020 however BCCG performance has deteriorated from 50% in July 2020 to 0% in August 2020. There were two (2) BCCG patients in the system in August 2020 and neither were screened within the timeframe.

Number of BCCG 31 days for Screening Patient Breach by Reason	
Acute Trust	Other Reason (not listed on the Somerset Cancer Registry)
LTH	1
BTH	1
Total = 2 patients	

The percentage of patients waiting more than 62 days for first definitive treatment following a consultant's decision to upgrade was achieved by the Fylde Coast in August 2020, performance improved for all parties above the 85% target.

NWAS (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
Category 1 Mean Performance	NWAS	07:00	07:27	07:10	↓	↓
	BCCG		CCG level data not available			↓
	FWCCG					↓
Category 1 90 th Centile Performance	NWAS	15:00	12:35	11:55	↑	↑
	BCCG		CCG level data not available			↓
	FWCCG					↓
Category 2 Mean Performance	NWAS	18:00	27:37	21:22	↓	↓
	BCCG		CCG level data not available			↓
	FWCCG					↓
Category 2 90 th Centile Performance	NWAS	0:40:00	00:59:30	00:43:44	↓	↓
	BCCG		CCG level data not available			↓
	FWCCG					↓
Category 3 90 th Centile Performance	NWAS	2:00:00	03:27:07	02:26:04	↓	↑
	BCCG		CCG level data not available			↑
	FWCCG					↓

Performance information for NWAS has not been available at a CCG level in August 2020. Detailed performance information is included within the Ambulance and 111 Contract report which is received by the Finance and Performance Committee.

Mental Health (c)	Org	Target	August 20	YTD	Performance	
					Current	Previous
Care Programme Approach (CPA)						
% of patients with a Mental Health condition on CPA discharged from hospital and followed up within 7 days	BCCG	95%	97.78%	98.04%	↑	↓
	FWCCG	95%	100.00%	99.06%	↔	↔
Dementia						
CCGs estimated prevalence for people over 65 with dementia against the CCGs actual dementia diagnosis rate	BCCG	66.7%	72.87%	74.76%	↓	↓
	FWCCG	66.7%	62.74%	63.87%	↓	↓

Both CCGs have achieved the 95% target for the percentage of patients with a mental health condition on CPA discharged from hospital and followed up within 7 days in August 2020 with performance at 100% for FWCCG and 97.78% for BCCG.

Overall, the Fylde Coast CCG's have achieved the dementia prevalence indicator since April 2019. However, at an individual CCG level, FWCCG has narrowly missed the 66.70% target since April. In August 2020, performance deteriorated to 62.74% from 63.10% in July 2020. The shielding of the elderly and those with underlying conditions, together with the necessity to reduce face to face GP appointments is the reason for this reduction in performance.

Improving Access to Psychological Therapies (IAPT)	Org	Target	August 20	YTD	Performance	
					Current	Previous
IAPT Access roll-out	BCCG	1.71% <small>New target</small>	1.21%	6.23%	↓	↑
	FWCCG	1.71% <small>New target</small>	1.25%	5.28%	↓	↑
IAPT recovery rate	BCCG	50%	52.22%	53.13%	↑	↓
	FWCCG	50%	49.59%	55.36%	↓	↑
Proportion waiting 6 weeks or less from referral to their first IAPT treatment appointment	BCCG	75%	94.81%	93.61%	↑	↑
	FWCCG	75%	87.22%	89.26%	↓	↑
The proportion of people that wait 18 weeks or less from referral to entering a course of IAPT treatment	BCCG	95%	100.00%	99.81%	↑	↓
	FWCCG	95%	89.47%	94.51%	↓	↑

The Fylde Coast CCGs have not achieved the new access target of 1.71% in August 2020; BCCG performance has deteriorated from 1.54% in July 2020 to 1.21% in August 2020 and FWCCG performance has also deteriorated from 1.26% in July 2020 to 1.25% in August 2020.

FWCCG did not achieve the 50% recovery target in August 2020 with performance deteriorating to 49.59% from 63.93% in July 2020 and also did not achieve the 18 weeks waiting target in August 2020; performance has deteriorated from 94.92% in July 2020 to 89.47% in August 2020.

Promotional activity designed to improve access and the general populations awareness of the services offered by IAPT continues and includes website development and education sessions at the GP forum. Additional recruitment of workforce has been agreed at an ICS level which will enable the service to continue to promote themselves whilst maintaining waiting times within the targets set for clients.

The recovery performance for FWCCG has improved in September 2020 to 59%. The deterioration in performance in August 2020 is due to several clients dropping out of the service before the programme was completed as they were required to return to work following furlough.

Appendix 1: Performance Scorecard

Performance Dashboard

Indicator	Level	Target YTD	Target	2019-20			2020-21					Latest Month/Quarter	2020-21 YTD	Trend (From prev. month)	Previously reported trend
				Q4			Q1			Q2					
				Jan	Feb	Mar	Apr	May	Jun	Jul	Aug				

Integrated Primary & Community Care (Out of Hospital)

IAPT access (National)	Fylde Coast	6.65%	1.71%	1.30%	1.29%	1.33%	1.16%	0.92%	0.95%	1.30%		1.30%	4.33%	↑	↑
	FWCCG	6.65%	1.71%	1.37%	1.37%	1.53%	1.27%	0.93%	0.69%	1.29%		1.29%	4.19%	↑	↓
	BCCG	6.65%	1.71%	1.24%	1.22%	1.15%	1.06%	0.91%	1.19%	1.30%		1.30%	4.47%	↑	↑
IAPT recovery rate (National)	Fylde Coast	50.0%	50.0%	47.9%	47.2%	54.0%	51.5%	51.7%	52.1%	55.1%		55.1%	52.7%	↑	↑
	FWCCG	50.0%	50.0%	55.0%	50.0%	55.0%	48.0%	54.0%	51.0%	62.0%		62.0%	53.0%	↑	↓
	BCCG	50.0%	50.0%	40.0%	50.0%	50.0%	56.0%	50.0%	54.0%	51.0%		51.0%	52.6%	↓	↑
IAPT 6 wk waits (National)	Fylde Coast	75.0%	75.0%	87.7%	94.3%	89.3%	93.0%	93.7%	92.6%	93.9%		93.9%	93.3%	↑	↓
	FWCCG	75.0%	75.0%	83.0%	89.0%	84.0%	90.0%	93.0%	95.0%	97.0%		97.0%	93.9%	↑	↑
	BCCG	75.0%	75.0%	97.0%	98.0%	95.0%	96.0%	93.0%	90.0%	93.0%		93.0%	92.8%	↑	↓
IAPT 18 wk waits (National)	Fylde Coast	95.0%	95.0%	95.9%	96.2%	98.2%	97.2%	100.0%	100.0%	98.8%		98.8%	99.0%	↓	↔
	FWCCG	95.0%	95.0%	94.0%	95.0%	96.0%	96.0%	99.0%	99.0%	100.0%		100.0%	98.5%	↑	↔
	BCCG	95.0%	95.0%	100.0%	100.0%	100.0%	99.0%	100.0%	100.0%	100.0%		100.0%	99.4%	↔	↔
IAPT access (Local)	Fylde Coast	8.36%	1.71%	1.29%	1.21%	1.30%	1.17%	0.92%	1.05%	1.41%	1.23%	1.23%	5.77%	↓	↑
	FWCCG	8.36%	1.71%	1.30%	1.30%	1.47%	1.16%	0.70%	0.90%	1.26%	1.25%	1.25%	5.28%	↓	↑
	BCCG	8.36%	1.71%	1.28%	1.13%	1.14%	1.17%	1.11%	1.19%	1.54%	1.21%	1.21%	6.23%	↓	↑
	Fylde Coast	50.0%	50.0%	50.4%	52.0%	52.8%	53.3%	54.3%	54.1%	56.7%	51.2%	51.2%	54.1%	↓	↑

IAPT recovery rate (Local)	FWCCG	50.0%	50.0%	56.7%	53.9%	54.3%	49.1%	58.8%	53.9%	63.93%	49.6%	49.59%	55.36%	↓	↑
	BCCG	50.0%	50.0%	41.3%	50.4%	50.9%	57.7%	50.9%	54.3%	51.2%	52.2%	52.22%	53.13%	↑	↓
IAPT 6 wk waits (Local)	Fylde Coast	75.0%	75.0%	90.4%	93.3%	88.9%	93.9%	93.5%	90.0%	90.6%	91.9%	91.9%	91.8%	↑	↑
	FWCCG	75.0%	75.0%	84.9%	88.2%	85.1%	92.1%	92.9%	86.9%	87.8%	87.2%	87.22%	89.26%	↓	↑
	BCCG	75.0%	75.0%	98.6%	97.8%	94.1%	95.8%	94.0%	91.9%	92.7%	94.8%	94.81%	93.61%	↑	↑
IAPT 18 wk waits (Local)	Fylde Coast	95.0%	95.0%	96.0%	97.2%	97.1%	97.7%	99.7%	97.3%	97.5%	95.9%	95.9%	97.6%	↓	↑
	FWCCG	95.0%	95.0%	93.4%	94.1%	95.0%	96.0%	99.2%	92.9%	94.9%	89.5%	89.47%	94.51%	↓	↑
	BCCG	95.0%	95.0%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%	99.6%	100.0%	100.00%	99.81%	↑	↓
Dementia Diagnosis Rate	Fylde Coast	66.7%	66.7%	72.6%	72.7%	72.4%	70.4%	68.8%	68.1%	67.6%	66.9%	66.9%	68.4%	↓	↓
	FWCCG	66.7%	66.7%	68.2%	67.9%	67.5%	65.8%	64.1%	63.6%	63.1%	62.7%	62.74%	63.87%	↓	↓
	BCCG	66.7%	66.7%	78.9%	79.5%	79.3%	76.9%	75.6%	74.5%	74.0%	72.9%	72.87%	74.76%	↓	↓
Early Intervention Psychosis (Local) - Rolling Qtr	Fylde Coast	60.0%	60.0%	66.7%	72.2%	66.7%	72.7%	84.0%	84.6%	75.0%	65.4%	65.4%	75.6%	↓	↓
	FWCCG	60.0%	60.0%	50.0%	75.0%	71.4%	83.3%	85.7%	83.3%	83.3%	80.0%	80.0%	88.9%	↓	↔
	BCCG	60.0%	60.0%	75.0%	71.4%	64.7%	68.8%	83.3%	85.0%	72.7%	61.9%	61.9%	71.9%	↓	↓
CYP Mental Health Services Access	Fylde Coast	0.00%	50.83%	6.1%			22.7%				22.7%		↑		
	FWCCG	0.00%	45.08%	6.7%			22.2%				22.2%		↑		
	BCCG	0.00%	56.10%	5.6%			23.2%				23.2%		↑		
CYP Eating Disorders 4 wk waits	Fylde Coast	95.0%	95.0%	98.2%			100.0%				100.0%	100.0%	↑		
	FWCCG	95.0%	95.0%	100.0%			100.0%				100.0%	100.0%	↔		
	BCCG	95.0%	95.0%	96.0%			100.0%				100.0%	100.0%	↑		
CYP Eating Disorders 1 wk waits	Fylde Coast	95.0%	95.0%	100.0%			100.0%				100.0%	100.0%	↔		
	FWCCG	95.0%	95.0%	100.0%			100.0%				100.0%	100.0%	↔		
	BCCG	95.0%	95.0%	0.0%			100.0%				100.0%	100.0%	↑		

Annual Physical Health Checks for people with severe mental illness	Fylde Coast	60.0%	60.0%	39.9%		31.2%						31.2%	31.2%	↓	
	FWCCG	60.0%	60.0%	50.9%		41.4%						41.4%	41.4%	↓	
	BCCG	60.0%	60.0%	32.5%		24.3%						24.3%	24.3%	↓	

Out of Area placement bed days - internal and external	Fylde Coast	NA	NA	2215	2045	1935	1485	945	650	770		770	NA	↓	↑
	FWCCG	NA	NA	575	520	490	395	220	140	190		190	NA	↓	↑
	BCCG	NA	NA	1640	1525	1445	1090	725	510	580		580	NA	↓	↑

IAPT in-treatment pathway waits	Fylde Coast	26.1%	23.9%	48.1%	45.8%	35.1%	33.0%	21.7%	29.4%	20.5%		20.5%	26.0%	↑	↓
	FWCCG	22.5%	20.8%	36.0%	32.0%	25.8%	20.5%	17.5%	42.9%	24.1%		24.1%	23.9%	↑	↓
	BCCG	30.4%	27.5%	59.3%	60.9%	46.2%	45.5%	25.0%	20.0%	18.2%		18.2%	27.6%	↑	↑

Mental Health Care Programme Approach (CPA) (Local)	Fylde Coast	95.0%	95.0%	97.1%	96.4%	100.0%	96.7%	98.4%	100.0%	98.3%	98.5%	98.5%	98.4%	↑	↓
	FWCCG	95.0%	95.0%	100.0%	100.0%	100.0%	100.0%	94.4%	100.0%	100.0%	100.0%	100.0%	99.06%	↔	↔
	BCCG	95.0%	95.0%	95.7%	93.9%	100.0%	94.9%	100.0%	100.0%	97.5%	97.8%	97.78%	98.04%	↑	↓

Learning Disability Health Checks	Fylde Coast	10.2%	10.2%	16.5%		0.6%						0.6%	0.6%	↓	
	FWCCG	12.8%	12.8%	18.8%		0.7%						0.7%	0.7%	↓	
	BCCG	8.2%	8.2%	14.7%		0.5%						0.5%	0.5%	↓	

Appointments in General Practice	Fylde Coast	788356	159732	173487	151862	148532	104180	216494	135657	149209	135918	135918	741458	FALSE	FALSE
	FWCCG	419448	84986	85585	76602	74552	50396	105032	65368	74113	69997	69997	364906	FALSE	FALSE
	BCCG	368908	74746	87902	75260	73980	53784	111462	70289	75096	65921	65921	376552	FALSE	FALSE

Planned Care

18 Wk RTT Incomplete	Fylde Coast	92.0%	92.0%	80.5%	80.5%	77.1%	69.9%	61.3%	51.8%	47.0%	51.4%	51.4%	55.9%	↑	↓
	FWCCG	92.0%	92.0%	80.7%	81.1%	77.4%	70.1%	61.7%	52.1%	47.4%	52.3%	52.3%	56.3%	↑	↓
	BCCG	92.0%	92.0%	80.2%	79.9%	76.8%	69.7%	60.9%	51.6%	46.5%	50.4%	50.4%	55.4%	↑	↓

	BTH	92.0%	92.0%	80.7%	80.7%	78.2%	71.1%	62.0%	52.9%	49.6%	53.9%	53.9%	57.4%	↑	↓
	LTH	92.0%	92.0%	76.0%	75.7%	72.4%	64.4%	56.1%	48.1%	44.9%	48.2%	48.2%	52.2%	↑	↓
	UHMB	92.0%	92.0%	81.1%	81.6%	78.3%	70.5%	61.5%	50.3%	43.2%	48.0%	48.0%	54.0%	↑	↓
Number of patients on a 18 wk incomplete pathway	Fylde Coast	114657	25665	23427	23409	22995	22676	22673	23938	25567	26678	26678	NA	↓	↓
	FWCCG	63349	13154	11956	12131	11979	11640	11602	12235	13152	13846	13846	NA	↓	↓
	BCCG	51308	12511	11471	11278	11016	11036	11071	11703	12415	12832	12832	NA	↓	↓
	BTH	85595	17119	17119	16960	16504	16085	16562	17632	18907	19519	19519	NA	↓	↓
	LTH	178680	35766	35616	34007	35589	35067	34165	34880	37281	38221	38221	NA	↓	↓
	UHMB	105440	21180	20065	20251	19873	19992	20498	21811	23870	24672	24672	NA	↓	↓
RTT 52 wk waits	Fylde Coast	0	0	2	1	17	110	235	429	701	973	973	2448	↓	↓
	FWCCG	0	0	1	0	9	44	112	209	354	492	492	1211	↓	↓
	BCCG	0	0	1	1	8	66	123	220	347	481	481	1237	↓	↓
	BTH	0	0	0	1	12	80	166	322	514	670	670	1752	↓	↓
	LTH	0	0	1	0	21	131	352	763	1243	1881	1881	4370	↓	↓
	UHMB	0	0	7	1	12	60	161	355	634	873	873	2083	↓	↓
Diagnostic test waiting times	Fylde Coast	1.0%	1.0%	2.0%	1.2%	9.5%	54.6%	54.4%	41.7%	39.1%	37.9%	37.9%	44.4%	↑	↑
	FWCCG	1.0%	1.0%	3.1%	1.4%	8.6%	55.5%	55.5%	41.6%	33.8%	36.1%	36.1%	43.4%	↓	↑
	BCCG	1.0%	1.0%	1.1%	0.9%	10.1%	53.5%	53.1%	41.9%	43.9%	39.7%	39.7%	45.5%	↑	↓
	BTH	1.0%	1.0%	0.9%	0.6%	8.7%	53.5%	48.7%	38.5%	38.4%	36.6%	36.6%	42.1%	↑	↑
	LTH	1.0%	1.0%	4.4%	2.0%	13.5%	62.5%	68.3%	46.3%	33.4%	35.2%	35.2%	48.3%	↓	↑
	UHMB	1.0%	1.0%	4.5%	2.4%	6.0%	46.8%	62.1%	47.3%	36.5%	30.2%	30.2%	44.6%	↑	↑
Diagnostic Tests - MRI	Fylde Coast	9180	1774	1822	1732	1599	718	1040	1282	1514	1515	1515	6069	↑	↑
	FWCCG	4615	936	942	855	797	362	528	666	779	795	795	3130	↑	↑
	BCCG	4565	838	880	877	802	356	512	616	735	720	720	2939	↓	↑
	BTH	0	0	1317	1256	1198	542	791	969	1214	1199	1199	4715	↓	↑

	LTH	10729	2279	2060	1881	1721	911	1156	1609	1475	1717	1717	6868	↑	↓
	UHMB	9878	2085	1881	1796	1545	37	99	119	1399	1355	1355	3009	↓	↑
Diagnostic Tests - CT	Fylde Coast	17393	3508	3660	3492	2956	1553	2138	2279	3185	3532	3532	12687	↑	↑
	FWCCG	8601	1778	1839	1732	1431	750	1049	1139	1648	1746	1746	6332	↑	↑
	BCCG	8792	1730	1821	1760	1525	803	1089	1140	1537	1786	1786	6355	↑	↑
	BTH	0	0	3102	3044	2609	1385	1897	1989	2705	3106	3106	11082	↑	↑
	LTH	15968	3253	3658	3354	2477	1646	2409	2651	3111	2971	2971	12788	↓	↑
	UHMB	17461	3602	3617	3409	2944	123	176	319	3183	3143	3143	6944	↓	↑
Diagnostic Tests - Non-Obstetric Ultrasound	Fylde Coast	18111	3523	3782	3643	3164	1078	1567	2246	2909	2656	2656	10456	↓	↑
	FWCCG	9092	1793	1905	1822	1572	515	749	1157	1469	1369	1369	5259	↓	↑
	BCCG	9019	1730	1877	1821	1592	563	818	1089	1440	1287	1287	5197	↓	↑
	BTH	0	0	3032	2967	2614	947	1423	1943	2480	2251	2251	9044	↓	↑
	LTH	24508	4565	5587	5384	4679	1387	2261	4484	5245	4673	4673	18050	↓	↑
	UHMB	21503	4286	4744	4130	3543	91	158	266	3423	3013	3013	6951	↓	↑
Diagnostic Tests - Colonoscopy	Fylde Coast	2066	428	384	343	336	0	97	158	255	234	234	744	↓	↑
	FWCCG	1109	236	186	186	193	0	49	79	147	141	141	416	↓	↑
	BCCG	957	192	198	157	143	0	48	79	108	93	93	328	↓	↑
	BTH	0	0	366	327	326	0	130	161	232	212	212	735	↓	↑
	LTH	953	206	137	74	30	0	58	132	88	140	140	418	↑	↓
	UHMB	2312	489	567	462	444	5	26	93	308	353	353	785	↑	↑
Diagnostic Tests - Flexi Sigmoidoscopy	Fylde Coast	1439	309	194	204	156	1	14	35	81	73	73	204	↓	↑
	FWCCG	734	165	106	108	91	1	6	22	48	39	39	116	↓	↑
	BCCG	705	144	88	96	65	0	8	13	33	34	34	88	↑	↑
	BTH	0	0	186	191	147	0	13	28	72	64	64	177	↓	↑
	LTH	470	75	50	32	12	0	12	72	45	85	85	214	↑	↓

	UHMB	447	82	113	110	87	16	21	43	82	85	85	247	↑	↑
Diagnostic Tests - Gastroscopy	Fylde Coast	2041	397	408	329	275	19	46	119	138	166	166	488	↑	↑
	FWCCG	1042	191	221	175	134	10	29	59	70	91	91	259	↑	↑
	BCCG	999	206	187	154	141	9	17	60	68	75	75	229	↑	↑
	BTH	0	0	360	298	248	15	41	102	122	130	130	410	↑	↑
	LTH	1369	248	220	92	65	3	42	119	184	196	196	544	↑	↑
	UHMB	1511	289	460	392	298	22	61	118	235	267	267	703	↑	↑
Cancer 2 wk waits	Fylde Coast	93.0%	93.0%	92.1%	94.7%	95.7%	88.9%	96.0%	95.5%	96.3%	94.4%	94.4%	94.7%	↓	↑
	FWCCG	93.0%	93.0%	90.9%	95.1%	94.6%	88.8%	96.4%	96.9%	95.6%	92.9%	92.9%	94.5%	↓	↓
	BCCG	93.0%	93.0%	93.6%	94.1%	97.4%	89.1%	95.6%	93.6%	97.3%	96.3%	96.3%	95.0%	↓	↑
	BTH	93.0%	93.0%	92.9%	95.0%	95.7%	89.1%	96.5%	95.2%	97.4%	96.3%	96.3%	95.5%	↓	↑
	LTH	93.0%	93.0%	88.9%	93.3%	94.7%	96.7%	97.6%	91.3%	89.1%	95.7%	95.7%	93.5%	↑	↓
	UHMB	93.0%	93.0%	81.0%	94.3%	91.3%	86.9%	92.4%	95.2%	81.8%	69.9%	69.9%	84.7%	↓	↓
Cancer 2 wk waits - breast	Fylde Coast	93.0%	93.0%	90.5%	100.0%	93.2%	69.6%	57.5%	81.4%	92.4%	98.7%	98.7%	85.7%	↑	↑
	FWCCG	93.0%	93.0%	81.8%	100.0%	89.5%	70.0%	58.8%	69.7%	87.7%	100.0%	100.0%	82.4%	↑	↑
	BCCG	93.0%	93.0%	98.0%	100.0%	97.1%	69.2%	56.5%	91.9%	96.7%	97.6%	97.6%	88.6%	↑	↑
	BTH	93.0%	93.0%	98.8%	100.0%	93.9%	73.7%	57.5%	84.4%	94.0%	98.6%	98.6%	87.2%	↑	↑
	LTH	93.0%	93.0%	72.3%	88.5%	99.2%	83.3%	95.3%	75.3%	41.9%	87.1%	87.1%	72.8%	↑	↓
	UHMB	93.0%	93.0%	21.9%	87.8%	72.0%	25.0%	60.0%	69.6%	33.3%	20.0%	20.0%	48.1%	↓	↓
Cancer 31 day waits	Fylde Coast	96.0%	96.0%	95.7%	97.4%	98.4%	95.2%	94.2%	93.9%	95.8%	94.1%	94.1%	94.6%	↓	↑
	FWCCG	96.0%	96.0%	95.7%	96.9%	99.2%	96.8%	97.1%	93.9%	96.3%	91.7%	91.7%	95.0%	↓	↑
	BCCG	96.0%	96.0%	95.8%	98.1%	97.5%	93.4%	91.3%	93.8%	95.1%	96.8%	96.8%	94.2%	↑	↑
	BTH	96.0%	96.0%	98.3%	98.4%	100.0%	96.3%	93.9%	97.4%	97.0%	97.1%	97.1%	96.4%	↑	↓
	LTH	96.0%	96.0%	91.9%	91.4%	93.1%	92.1%	93.3%	88.2%	94.0%	90.4%	90.4%	91.6%	↓	↑
	UHMB	96.0%	96.0%	95.4%	94.6%	95.4%	96.8%	94.0%	94.1%	90.9%	89.2%	89.2%	92.9%	↓	↓

Cancer 31 day waits - Surgery	Fylde Coast	94.0%	94.0%	100.0%	88.6%	92.1%	84.8%	75.7%	82.7%	81.8%	77.8%	77.8%	80.8%	↓	↓
	FWCCG	94.0%	94.0%	100.0%	94.1%	96.2%	80.0%	69.6%	93.5%	76.2%	72.7%	72.7%	80.2%	↓	↓
	BCCG	94.0%	94.0%	100.0%	83.3%	83.3%	92.3%	85.7%	66.7%	91.7%	81.3%	81.3%	81.6%	↓	↑
	BTH	94.0%	94.0%	100.0%	100.0%	100.0%	75.0%	72.7%	82.1%	85.7%	90.9%	90.9%	80.0%	↑	↑
	LTH	94.0%	94.0%	76.3%	88.9%	83.7%	93.7%	92.2%	82.1%	78.8%	67.7%	67.7%	82.2%	↓	↓
	UHMB	94.0%	94.0%	87.5%	81.8%	100.0%	84.6%	81.8%	88.9%	44.4%	100.0%	100.0%	78.7%	↑	↓
Cancer 31 day waits - Drugs	Fylde Coast	98.0%	98.0%	98.9%	100.0%	100.0%	100.0%	100.0%	97.9%	100.0%	100.0%	100.0%	99.5%	↔	↑
	FWCCG	98.0%	98.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	↔	↔
	BCCG	98.0%	98.0%	97.8%	100.0%	100.0%	100.0%	100.0%	94.1%	100.0%	100.0%	100.0%	98.5%	↔	↑
	BTH	98.0%	98.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%	100.0%	100.0%	100.0%	99.2%	↔	↑
	LTH	98.0%	98.0%	98.4%	100.0%	100.0%	96.6%	97.4%	95.5%	98.3%	96.9%	96.9%	97.0%	↓	↑
	UHMB	98.0%	98.0%	96.8%	99.0%	100.0%	100.0%	100.0%	96.8%	100.0%	100.0%	100.0%	99.3%	↔	↑
Cancer 31 day waits - Radiotherapy	Fylde Coast	94.0%	94.0%	97.1%	100.0%	100.0%	100.0%	100.0%	88.7%	96.7%	94.7%	94.7%	95.3%	↓	↑
	FWCCG	94.0%	94.0%	100.0%	100.0%	100.0%	100.0%	100.0%	87.9%	100.0%	90.5%	90.5%	95.3%	↓	↑
	BCCG	94.0%	94.0%	95.3%	100.0%	100.0%	100.0%	100.0%	89.7%	92.6%	100.0%	100.0%	95.2%	↑	↑
	BTH	94.0%	94.0%	x	x	x	x	x	x	x	x	x	NA		
	LTH	94.0%	94.0%	96.6%	100.0%	100.0%	100.0%	100.0%	90.7%	97.8%	98.8%	98.8%	96.9%	↑	↑
	UHMB	94.0%	94.0%	x	x	x	100.0%	x	x	x	x	x	100.0%	#####	
Cancer 62 day waits	Fylde Coast	85.0%	85.0%	76.4%	75.0%	78.7%	64.7%	76.1%	79.0%	84.0%	86.1%	86.1%	78.3%	↑	↑
	FWCCG	85.0%	85.0%	74.6%	76.4%	81.3%	69.8%	75.0%	75.4%	84.8%	82.8%	82.8%	77.9%	↓	↑
	BCCG	85.0%	85.0%	79.1%	72.9%	75.0%	56.4%	77.1%	85.0%	82.4%	90.2%	90.2%	78.9%	↑	↓
	BTH	85.0%	85.0%	81.1%	72.9%	82.6%	63.6%	73.3%	77.5%	82.7%	89.0%	89.0%	77.8%	↑	↑
	LTH	85.0%	85.0%	58.7%	65.1%	67.0%	68.9%	63.5%	70.8%	75.3%	70.2%	70.2%	70.0%	↓	↑
	UHMB	85.0%	85.0%	64.7%	78.1%	75.4%	80.3%	68.3%	70.2%	70.5%	66.8%	66.8%	71.0%	↓	↑

Cancer 62 day waits - screening	Fylde Coast	90.0%	90.0%	80.0%	45.5%	62.5%	87.5%	33.3%	0.0%	50.0%	33.3%	33.3%	50.0%	↓	↑
	FWCCG	90.0%	90.0%	80.0%	53.8%	66.7%	75.0%	50.0%	0.0%	x	100.0%	100.0%	62.5%	↑	↑
	BCCG	90.0%	90.0%	80.0%	33.3%	60.0%	100.0%	25.0%	0.0%	50.0%	0.0%	0.0%	42.9%	↓	↑
	BTH	90.0%	90.0%	40.0%	36.1%	40.0%	60.0%	9.1%	0.0%	28.6%	30.0%	30.0%	29.4%	↑	↑
	LTH	90.0%	90.0%	30.0%	33.3%	60.0%	66.7%	0.0%	x	80.0%	50.0%	50.0%	50.0%	↓	↑
	UHMB	90.0%	90.0%	87.5%	68.3%	74.1%	100.0%	50.0%	0.0%	0.0%	0.0%	0.0%	50.0%	↔	↔

Cancer 62 day waits - upgrade	Fylde Coast	90.8%	91.1%	90.8%	92.9%	91.4%	84.5%	83.7%	79.2%	85.1%	90.7%	90.7%	84.8%	↑	↑
	FWCCG	90.7%	91.7%	96.3%	100.0%	91.2%	94.7%	86.4%	76.2%	87.5%	90.6%	90.6%	87.3%	↑	↑
	BCCG	90.9%	90.6%	86.8%	85.7%	91.7%	79.5%	81.0%	81.5%	82.6%	90.9%	90.9%	82.6%	↑	↑
	BTH	90.4%	90.4%	89.2%	93.9%	96.0%	82.9%	81.7%	86.0%	79.5%	91.0%	91.0%	84.2%	↑	↓
	LTH	85.3%	85.5%	89.2%	82.0%	81.8%	81.1%	84.8%	83.1%	84.4%	82.6%	82.6%	83.3%	↓	↑
	UHMB	85.7%	85.7%	90.5%	90.6%	93.7%	93.0%	87.2%	85.3%	78.1%	88.5%	88.5%	86.7%	↑	↓

Completed Admitted RTT pathways	Fylde Coast	11467	2380	2205	2131	1497	224	278	487	870	1027	1027	2886	↓	↓
	FWCCG	6053	1257	1253	1176	818	102	160	268	492	574	574	1596	↓	↓
	BCCG	5414	1123	952	955	679	122	118	219	378	453	453	1290	↓	↓
	BTH	0	0	1439	1430	1018	191	230	395	727	887	887	2430	↓	↓
	LTH	11546	2306	2187	1851	1684	420	420	760	1062	1178	1178	3840	↓	↓
	UHMB	7279	1348	1626	1481	895	67	92	180	417	465	465	1221	↓	↓

Completed Non-Admitted RTT pathways	Fylde Coast	27317	5808	5658	4785	4683	2432	2084	2723	3055	2864	2864	13158	↑	↓
	FWCCG	13507	2896	2939	2407	2481	1227	1126	1416	1611	1519	1519	6899	↑	↓
	BCCG	13810	2912	2719	2378	2202	1205	958	1307	1444	1345	1345	6259	↑	↓
	BTH	0	0	4433	3957	3588	1909	1547	2214	2584	2404	2404	10658	↑	↓
	LTH	32600	6169	7451	4438	5426	3176	3012	4253	4449	3858	3858	18748	↑	↓
	UHMB	25735	4747	5589	4814	4805	1823	1940	2624	3067	3105	3105	12559	↓	↓

New RTT Pathways (clock starts)	Fylde Coast	46730	9598	9692	8785	6914	2904	3519	5207	6515	5863	5863	24008	↑	↓
	FWCCG	23411	4916	4983	4639	3736	1431	1806	2764	3496	3127	3127	12624	↑	↓
	BCCG	23319	4682	4709	4146	3178	1473	1713	2443	3019	2736	2736	11384	↑	↓
	BTH	0	0	7235	6467	5048	2148	2746	4086	5127	4530	4530	18637	↑	↓
	LTH	59201	11395	12237	10017	9581	4783	4655	7254	9296	8314	8314	34302	↑	↓
	UHMB	40612	7611	8436	7861	6574	2501	3095	4593	5977	5170	5170	21336	↑	↓

Utilisation of the NHS e-referral service	Fylde Coast	100.0%	100.0%	88.5%	87.2%	88.6%	64.8%	45.7%				45.7%	NA	↓	↓
	FWCCG	100.0%	100.0%	88.4%	87.2%	88.6%	64.0%	48.8%				48.8%	NA	↓	↓
	BCCG	100.0%	100.0%	88.7%	87.3%	88.5%	65.5%	42.0%				42.0%	NA	↓	↓

Urgent & Emergency Care

A&E 4hr waits	Fylde Coast	95.0%	95.0%	82.8%	84.8%	90.3%	92.4%	91.99%	91.4%	89.7%	87.1%	87.1%	90.1%	↓	↓
	FWCCG	95.0%	95.0%	82.5%	84.4%	89.6%	92.1%	91.94%	91.3%	89.9%	87.3%	87.3%	90.2%	↓	↓
	BCCG	95.0%	95.0%	83.0%	85.1%	90.8%	92.6%	92.02%	91.5%	89.6%	87.0%	87.0%	90.1%	↓	↓
	BTH	95.0%	95.0%	83.0%	85.1%	90.8%	92.6%	92.02%	91.5%	89.6%	87.0%	87.0%	90.1%	↓	↓
	LTH	95.0%	95.0%	80.1%	80.1%	83.0%	88.7%	91.08%	88.9%	90.4%	88.3%	88.3%	89.5%	↓	↑
	UHMB	95.0%	95.0%	76.6%	78.2%	79.5%	89.7%	92.42%	92.3%	93.5%	91.1%	91.1%	92.0%	↓	↑

Trolley Waits Over 12 Hours	BTH	0	0	37	14	28	2	0	7	3	4	4	16	↓	↑
	LTH	0	0	120	172	21	0	1	1	0	0	0	2	↔	↑
	UHMB	0	0	25	17	14	0	1	1	3	1	1	6	↑	↓

A&E Attendances excl. planned follow-ups	Fylde Coast	132292	26794	6916	6346	5438	4169	5369	5692	6589	6694	6694	28513	↓	↓
	FWCCG	62024	12558	3187	2985	2405	1891	2441	2576	3052	2953	2953	12913	↑	↓
	BCCG	70268	14236	3729	3361	3033	2278	2928	3116	3537	3741	3741	15600	↓	↓
	BTH	31935	6387	5910	5409	4786	3739	4766	4925	5804	6063	6063	25297	↓	↓
	LTH	36490	7152	13137	12197	9839	6310	8952	10147	11227	11988	11988	48624	↓	↓

	UHMB	51801	10188	9275	8764	7011	4289	6123	7087	8263	9108	9108	34870	↓	↓
Type 1&2 A&E Attendances excl. planned follow-ups	Fylde Coast	64293	13022	6772	6228	5354	4130	5321	5616	6470	6569	6569	28106	↓	↓
	FWCCG	32057	6492	3111	2916	2353	1875	2419	2547	2997	2892	2892	12730	↑	↓
	BCCG	32236	6530	3661	3312	3001	2255	2902	3069	3473	3677	3677	15376	↓	↓
	BTH	31935	6387	5910	5409	4786	3739	4766	4925	5804	6063	6063	25297	↓	↓
	LTH	36490	7152	8495	7865	6551	4975	6646	7607	8354	8464	8464	36046	↓	↓
	UHMB	41577	8177	7746	7281	5798	3692	5161	5984	6751	7390	7390	28978	↓	↓
Type 3&4 A&E Attendances excl. planned follow-ups	Fylde Coast	67999	13772	144	118	84	39	48	76	119	125	125	407	↓	↓
	FWCCG	29967	6066	76	69	52	16	22	29	55	61	61	183	↓	↓
	BCCG	38032	7706	68	49	32	23	26	47	64	64	64	224	↔	↓
	BTH	0	0	x	x	x	x	x	x	x	x	x	0		
	LTH	0	0	4642	4332	3288	1335	2306	2540	2873	3524	3524	12578	↓	↓
	UHMB	10224	2011	1529	1483	1213	597	962	1103	1512	1718	1718	5892	↓	↓
Avg. no. of General and Acute beds open per day	BTH	0	630	631			657			657			657		
	LTH	0	824	824			602			602			602		
	UHMB	0	650	706			605			605			605		
Hospital Handover Delays - No. of patients arriving by ambulance	BTH	14457	2929	2951	2590	2617	2217	2617	2458	2685	2755	2755	12732	↓	↓
	LTH	14665	2876	2478	2228	2144	2155	2435	2408	2628	2626	2626	12252	↑	↓
	UHMB	12139	2416	1815	1597	1466	1133	1307	1403	1475	1606	1606	6924	↓	↓
Hospital Handover Delays - No. of delays 15-30mins	BTH	0	0	760	563	581	351	387	345	424	433	433	1940	↓	↓
	LTH	0	0	365	281	247	300	250	184	227	222	222	1183	↑	↓

	UHMB	3589	721	467	429	399	142	308	270	255	304	304	1279	↓	↑
Hospital Handover Delays - No. of delays 30-60mins	BTH	0	0	147	99	89	56	29	21	40	57	57	203	↓	↓
	LTH	0	0	72	64	67	84	22	17	8	10	10	141	↓	↑
	UHMB	0	0	181	151	160	66	94	35	26	26	26	247	↔	↑
Hospital Handover Delays - No. of delays 60+ mins	BTH	0	0	8	11	5	1	0	0	1	12	12	14	↓	↓
	LTH	0	0	15	14	24	20	0	0	0	0	0	20	↔	↔
	UHMB	0	0	67	47	32	1	3	0	3	1	1	8	↑	↓
Ambulance incidents - TOTAL	Fylde Coast	NA	NA	5875	5124	5646	x	x	x	5975		5975	5975	↓	↓
	FWCCG	NA	NA	2763	2391	2560	x	x	x	2698		2698	2698	↓	↓
	BCCG	NA	NA	3112	2733	3086	x	x	x	3277		3277	3277	↓	↓
	NWAS	NA	NA	98655	89281	96525	92054	91736	91239	96529	96134	96134	467692	↑	↓
Ambulance incidents - Cat 1	Fylde Coast	NA	NA	482	491	511	x	x	x	450		450	450	↑	↓
	FWCCG	NA	NA	230	212	235	x	x	x	195		195	195	↑	↓
	BCCG	NA	NA	252	279	276	x	x	x	255		255	255	↑	↑
	NWAS	NA	NA	9803	8879	9855	7476	6423	6688	7642	8528	8528	36757	↓	↓
Ambulance incidents - Cat 1 (Transported)	NWAS	NA	NA	6918	6282	6412	4244	3939	4304	5035	5752	5752	23274	↓	↓
Ambulance incidents - Cat 2	Fylde Coast	NA	NA	3130	2658	2986	x	x	x	2968		2968	2968	↑	↓

	FWCCG	NA	NA	1499	1253	1384	x	x	x	1429		1429	1429	↓	↓
	BCCG	NA	NA	1631	1405	1602	x	x	x	1539		1539	1539	↑	↓
	NWAS	NA	NA	52929	47867	51929	42643	43931	45477	48575	49476	49476	230102	↓	↓
Ambulance incidents - Cat 3	Fylde Coast	NA	NA	1120	964	1032	x	x	x	1400		1400	1400	↓	↓
	FWCCG	NA	NA	508	453	470	x	x	x	601		601	601	↓	↓
	BCCG	NA	NA	612	511	562	x	x	x	799		799	799	↓	↓
	NWAS	NA	NA	14070	12456	13151	17779	17881	16507	17245	16503	16503	85915	↑	↓
Ambulance incidents - Cat 4	Fylde Coast	NA	NA	1141	1008	1105	x	x	x	1152		1152	1152	↓	↓
	FWCCG	NA	NA	526	472	471	x	x	x	473		473	473	↓	↑
	BCCG	NA	NA	615	536	634	x	x	x	679		679	679	↓	↓
	NWAS	NA	NA	5244	4360	4095	3697	4790	4195	3352	2990	2990	19024	↑	↑
ARP CAT 1 Mean	Fylde Coast	07:00	07:00												
	FWCCG	07:00	07:00	08:41	08:53	09:13	x	x	x	09:29		09:29	09:29	↓	↓
	BCCG	07:00	07:00	04:51	04:53	05:19	x	x	x	05:54		05:54	05:54	↓	↓
	NWAS	07:00	07:00	07:07	07:15	07:50	07:25	06:50	06:53	07:06	07:27	07:27	07:10	↓	↓
ARP CAT 1 90th centile	Fylde Coast	15:00	15:00												
	FWCCG	15:00	15:00	15:26	14:38	15:23	x	x	x	15:22		15:22	15:22	↑	↓
	BCCG	15:00	15:00	08:13	07:43	08:34	x	x	x	09:43		09:43	09:43	↓	↓
	NWAS	15:00	15:00	12:00	12:18	13:14	12:18	11:21	11:27	11:55	12:35	12:35	11:55	↓	↓
ARP CAT 2 Mean	Fylde Coast	18:00	18:00												
	FWCCG	18:00	18:00	23:13	21:29	25:45	x	x	x	25:46		25:46	25:46	↓	↓

	BCCG	18:00	18:00	19:09	17:14	20:03	x	x	x	21:36		21:36	21:36	↓	↓
	NWAS	18:00	18:00	23:51	24:25	37:37	24:45	15:11	17:49	20:54	27:37	27:37	21:22	↓	↓
ARP CAT 2 90th centile	Fylde Coast	00:40:00	00:40:00												
	FWCCG	00:40:00	00:40:00	00:46:40	00:43:54	00:51:09	x	x	x	00:52:51		00:52:51	00:52:51	↓	↓
	BCCG	00:40:00	00:40:00	00:45:03	00:40:33	00:47:02	x	x	x	00:47:13		00:47:13	00:47:13	↓	↓
	NWAS	00:40:00	00:40:00	00:50:53	00:51:51	01:25:30	00:53:35	00:28:36	00:34:55	00:42:02	00:59:30	00:59:30	00:43:44	↓	↓
ARP CAT 3 90th centile	Fylde Coast	02:00:00	02:00:00												
	FWCCG	02:00:00	02:00:00	03:19:07	02:32:59	03:20:54	x	x	x	02:56:15		02:56:15	02:56:15	↑	↓
	BCCG	02:00:00	02:00:00	02:44:46	02:54:20	02:53:28	x	x	x	02:48:29		02:48:29	02:48:29	↑	↑
	NWAS	02:00:00	02:00:00	03:37:04	03:36:06	05:58:20	03:00:02	01:25:46	01:55:15	02:22:12	03:27:07	03:27:07	02:26:04	↓	↓
ARP CAT 4 90th centile	Fylde Coast	03:00:00	03:00:00												
	FWCCG	03:00:00	03:00:00	02:53:07	02:45:58	03:15:08	x	x	x	03:47:39		03:47:39	03:47:39	↓	↓
	BCCG	03:00:00	03:00:00	02:05:42	03:10:46	03:41:28	x	x	x	03:38:31		03:38:31	03:38:31	↑	↓
	NWAS	03:00:00	03:00:00	03:03:56	03:17:06	04:30:09	03:38:27	02:10:27	02:29:07	03:12:07	03:47:57	03:47:57	03:03:37	↓	↓
Amb incident closures - no face-to-face (hear and treat)	NWAS	NA	NA	8170	7867	10602	10616	10216	10053	10422	9672	9672	50979	↑	↓
Amb incident closures - no transport (see and treat)	NWAS	NA	NA	26612	24033	31921	33586	28587	26606	28006	28081	28081	144866	↓	↓

Amb incident closures - with transport to ED	NWAS	NA	NA	58330	52513	49507	41182	47649	49219	52567	51992	51992	242609	↑	↓
Amb incident closures - with transport NOT to ED	NWAS	NA	NA	5543	4868	4495	6670	5284	5361	5534	6389	6389	29238	↓	↓