

Agenda item: 8

GOVERNING BODY MEETING – TUESDAY 24 JANUARY 2016

REPORT OF THE CLINICAL CHIEF OFFICER

1. Urgent and emergency care

- 1.1. Urgent and emergency services face increased pressures every winter. We expect it and plan for increased attendances and admissions at our A&E department. However, this winter has stretched our services harder than ever before.
- 1.2. This is not merely a Fylde coast issue; it is a national issue and is making lots of headlines across the national newspapers. I am pleased to say that despite these pressures, urgent and emergency services on the Fylde coast have coped better than other areas. This is in no doubt due to the hard work and dedication of our clinical workforce as well as the work our communications and engagement team has done to raise awareness of alternatives to A&E services.

2. Clinical Chief Officer's Blog

- 2.1. I would like to take this opportunity to inform you all that I now have a monthly blog. This is available on the CCG website and covers various topics of interest. This month's blog relates to urgent and emergency care and I would encourage you to read it if you haven't already.

3. Mid-year Improvement and Assessment Framework (IAF) review

- 3.1. I am pleased to announce that following our mid-year improvement and assessment framework (IAF) review with NHS England in October 2016 we have received excellent feedback.
- 3.2. The new IAF for CCG's for 2016/17 onwards, replaces both the existing CCG Assurance Framework and separate CCG performance dashboard. The IAF draws together in one place the NHS Constitution and other core performance and financial indicators, outcome goals and transformational challenges, providing a comprehensive summary of the CCG's role and responsibilities. Unlike last year there will be more focus on provider performance rather than CCG performance.
- 3.3. It was noted that the CCG has made considerable progress across a range of performance indicators and our commitment to improving quality will provide the drivers required to continue the progress we are making. Areas for improvement include stroke and mortality, both of which have been discussed by the Governing Body.

- 3.4. The CCG end of year assessment is due to take place March/April 2017 and an overall headline assessment will be decided then.

4. Lancashire and South Cumbria Sustainability and Transformation Plan

- 4.1. The Lancashire and South Cumbria Change Partnership has commissioned Participate Ltd to support the development of an easy read version of the Lancashire and South Cumbria Sustainability and Transformation Plan.
- 4.2. A number of public focus groups are planned across Lancashire and South Cumbria throughout February/March to develop the document, including one in Lytham.

5. GP Forward View

- 5.1. Released back in April 2016, the General Practice Forward View sets out NHS England's plans for general practice.
- 5.2. The CCG has submitted its plan to NHS England on how we will make sure our practices are sustainable for the future. We are awaiting feedback from NHS England. Once this feedback has been received, the plan will be published as a Governing Body paper.

6. Fylde Coast Vanguard update

- 6.1. NHS England has announced £4.32 million of new funding to support and spread ongoing work to improve healthcare on the Fylde coast.
- 6.2. We've made substantial progress to date in transforming how local people receive the care they need. This investment is a significant endorsement of that progress and in the potential of our future intentions to continue improving care for others with the introduction of our Neighbourhood Care Teams.
- 6.3. Throughout our journey we have been sharing our learning with other areas across the country. This is a key requirement of being a vanguard site and we'll continue to do that through 2017/18.
- 6.4. The developments happening on the Fylde coast are not just benefitting local people but are demonstrating opportunities to transform care elsewhere in England.

7. Communications and engagement strategy

- 7.1 Our communications and engagement strategy 2014-2016 was developed following a significant amount of public and partner engagement to support the delivery of our 2030 Vision. Given the amount of change, and the fact the action plan runs to the end of 2016, it requires a significant re-refresh. This work is underway and will be informed by a series of engagement events in February and March 2017. An updated strategy will be brought to the May 2017 Governing Body meeting for approval.

8. NHS Staff Survey

- 8.1 Thank you to all of our staff who have completed the NHS staff survey, which is run by the Picker Institute. We are analysing the results, which provide an important overview of how staff feel about working at the CCG, and drafting an action plan where we think there are areas for improvement. The survey will be published next month.

9. Recommendation

- 9.1. The Governing Body is asked to note the contents of this report.

Dr T Naughton
Clinical Chief Officer