

## GOVERNING BODY MEETING

<b>Date of meeting</b>	20 November 2018	<b>Agenda item number</b>	11
<b>Title of report</b>	2030 Vision for Health and Care		
<b>Paper Presented by:</b>	Peter Tinson, Chief Operating Officer		
<b>Paper prepared by:</b>	Zakir Bhamji, Planning Support Officer		

<b>CCG strategic objective supported by this paper: (please tick ✓)</b>	Develop and maintain an effective organisation	✓
	Commission high quality, safe and cost effective services which reduce health inequalities and improve access to healthcare	✓
	Effectively engage patients and the public in decision making	✓
	Develop excellent partnerships which lead to improved health outcomes	<input type="checkbox"/>
	Make the best use of resources	✓

<b>Purpose of report</b>
This report provides an update on progress against the CCG 2030 vision and transformation work at three levels; neighbourhoods, Fylde and Wyre CCG and the Fylde Coast Integrated Care Partnership (ICP).
<b>Recommendation</b>
Members of the Governing Body are asked to receive this report for information.

<b>Please indicate which Group this has been discussed with (please tick ✓)</b>			
Executive Management Team (EMT)	✓	Quality Improvement Governance and Engagement Committee (QIGE)	✓
Clinical Commissioning Committee (CCC)	✓	Finance and Performance Committee (F&P)	✓
Audit Committee	<input type="checkbox"/>	Remuneration Committee	<input type="checkbox"/>
Council of Members	<input type="checkbox"/>	Other/Not Applicable	<input type="checkbox"/>
<b>Patient and Public Engagement:</b>	Shaped the Vision and is part of the standardised commissioning process.		
<b>Equality Impact Assessment:</b>	Forms part of the standardised commissioning process.		
<b>Resource Implication(s):</b>	Forms part of standardised commissioning process.		
<b>Are there any associated risks? If so, are the risks on the risk register? If yes, please include risk descriptor and current risk score</b>	Forms part of the standardised commissioning process.		
<b>For further information please contact:</b>	Peter Tinson, Chief Operating Officer		

**GOVERNING BODY – TUESDAY 20 NOVEMBER 2018  
2030 VISION FOR HEALTH AND CARE****1. BACKGROUND**

- 1.1 The priorities identified in the CCG 2030 Vision will be delivered through commissioning activities undertaken in different 'places'. This report provides an update on transformation work taking place in; individual neighbourhoods, Fylde and Wyre CCG and the Fylde Coast Integrated Care Partnership (ICP). Updates on Lancashire and South Cumbria (ICS) programmes of work will be included on an exception basis and are subject to separate governance and reporting arrangements.

**2. NEIGHBOURHOOD DEVELOPMENT****2.1 Disabled Funding Grant**Disabled Funding Grant

Primary and Community care and wellbeing partners have continued work to improve the utilisation of Disabled Facilities Grants (DFGs) and the Care and Repair service. The intention is to help make disabled people's homes suitable for them to live in and to help them manage more independently and avoid hospital admissions. People who would benefit from DFGs were not routinely referred by care providers.

The DFG direct referrals service went live on November 1st 2018, hospital therapists can now make a direct referral to Wyre Council Care and Repair team.

**2.2 Neighbourhood updates**Neighbourhood Diagnostic

The Fylde and Wyre Neighbourhood event was held in September 2018. The format was that of a diagnostic workshop where each Neighbourhood started to assess their maturity based on the NHS England Primary Care Maturity Matrix and construct individual development plans. A further event was held with Blackpool neighbourhoods in October 2018 and an event with all Fylde Coast Neighbourhoods will be held in December 2018 where Neighbourhoods will reflect on the new NHS Plan, share learning and discuss support requirements.

Fylde Coast Neighbourhood Innovations Map

A Fylde Coast Neighbourhood innovations map has been developed, showing innovations across all neighbourhoods in Fylde and Wyre and Blackpool (see appendix 1).

Wyre Rural Extended Neighbourhood (WREN)

Delivery against the five priority areas is progressing well. The WREN Integrated Care Team has been developed and the partnership group is meeting monthly. Development of a multi-disciplinary team (MDT) function within the team is to be progressed in December 2018. The GP referral triage process for ENT, Dermatology and MSK is being implemented and is proving to be effective in achieving savings. Communications across the neighbourhood have also been developed and the first WREN newsletter was produced last month, with future editions planned on a monthly basis.

### Fleetwood Neighbourhood

The Fleetwood neighbourhood has been awarded the prestigious accolade of becoming the Primary Care Home of the Year 2018. This was given by the National Association of Primary Care (NAPC) and the neighbourhood work around community based asset development has been widely recognised.

The Neighbourhood held a children's health focus event for all partners in October 2018 with a high level of attendance, engagement and participation. Work continues to develop a website for both the public and care and wellbeing professionals.

The Neighbourhood liver disease clinic pilot has now commenced to provide advice and treatment for Hepatitis C patients. It brings together existing services (provided by Blackpool Teaching Hospitals and Inspire Drug and Alcohol Service) into a single clinic based at Fleetwood Health and Well Being Centre, with additional GP and nurse support. The aim of the service is to improve Hepatitis C detection and treatment rates by providing an accessible holistic service for patients who often do not engage with healthcare. Ultimately it is intended that the service will reduce the number of patients developing liver disease and other complications.

Subject to the success of pilot, future plans include the expansion of the service to other liver disease patient groups and the provision of fibro scans.

### Wyre Integrated Neighbourhood (WIN)

Dr Felicity Guest is the new WIN Neighbourhood Chair and is proactively working with all GP Practices on a number of key initiatives alongside local community services and Wyre Borough Council. One example is the new "Stepping Out" service (which seeks to increase public participation in the community through leisure activities and volunteering) and another is the use of digital innovation. The Neighbourhood continues to work with Qualitas to further enhance its governance and leadership strategy. Learning will be shared with other Neighbourhoods at future events.

### Kirkham Neighbourhood

The Neighbourhood has undertaken initial scoping of their three initial priorities and have subsequently ruled out two of the schemes. The Neighbourhood is now scoping and developing the following priorities with a view to submitting Project Initiation Documents (PIDs) for the schemes to the CCG for consideration and approval:-

- Well Leg project - improving leg health and reducing chronic leg ulcers
- Stroke prevention screening

The Neighbourhood's launch of their Wellbeing Prescription (social prescribing initiative) is taking place at a self-care event being held 13 November 2018 at Kirkham United Reform Church. The public event, organised by the Neighbourhood, will be attended by both practices' staff and clinicians and as well as third sector and wider organisations such as the Fire Brigade and Smoking Cessation Service.

### Lytham, St-Anne's Neighbourhood (LSA)

The neighbourhood continues to focus on improving the management and quality of ENT referrals.

At present the potential for an NWAS neighbourhood based visiting paramedic and Same Day Service Scheme has been deferred and will be revisited in the future.

The Big Lottery fund bid to tackle loneliness and social isolation for people aged 65 and over was unsuccessful however the CCG is working with the neighbourhood to look at future options.

The neighbourhood are also working actively on trialling the integration of key interventions recommended within the Enhanced Health in Care Homes Framework to deliver care within and around a care home, in a coordinated manner, in order to make the biggest difference to its residents.

### **3. TRANSFORMATION PROGRAMMES**

#### **3.1 Vanguard**

The formal Fylde Coast Evaluation report is expected to be published by the end of November 2018. A presentation was shared with Governing Body members in September 2018.

In October a meeting was held between the evaluation leads for the Fylde Coast Vanguard and Test Bed programmes. The aim of the meeting was to explore the findings of the two evaluations, to understand the areas of common ground and to utilise learning from each of the programmes to inform the development of future iterations of both services.

#### **3.2 Technology Innovation Test Bed**

The extension of the Test Bed Programme (Wave 1.5) across the Fylde Coast and Morecambe Bay areas continues to progress. On the Fylde Coast the Rapid Response team has implemented remote monitoring of patients on their caseload with COPD. Work is also being undertaken to implement a pathway to support people with COPD who are on the community matron caseload. Both are being implemented as a “business as usual” model with the pathway, monitoring protocols, and training process co-produced with the teams.

A business case demonstrating the impact of the Test Bed business as usual approach is currently in development with the Test Bed Programme Board. Aligned to this, Midlands and Lancashire CSU are supporting the quantitative evaluation of the programme, gathering comparative data to support it.

Initial engagement has been undertaken with the Wyre Integrated Neighbourhood to support the development of the planned neighbourhood case management tool with IBM. This was positive with neighbourhood representatives supporting the development and keen to progress. Next steps will be to develop the project plan with the neighbourhood and agree terms of the collaborative agreement with IBM.

#### **3.3 Healthy New Town (HNT)**

Further work has taken place to refine the primary and community care impact assessment and engage with practices to understand the existing and potential future capacity. Further work is being undertaken with practices to gain a wider understanding of how practices plan to increase their capacity over the next three year period in detail.

In addition, discussions have taken place with Fylde Borough Council and developer representatives to understand the phasing of the housing development.

### 3.4 **High level savings plan update**

The 2018/19 CCG QIPP target is £10.8m.

As at month six, £2.4m is expected to be achieved in 2018/19 via task and finish group related savings plans. A further £7.5m is expected to be achieved via transactional opportunities, application of reserves and other budgetary mitigations subject to maintenance of spend within identified budgets. Progress against QIPP plans is discussed at regular intervals at Challenge sessions, which are attended by the Executive Management Team. An overview of QIPP performance, detailed plans and actions are also presented to the Finance & Performance Committee and Clinical Commissioning Committee.

## 4. **FYLDE COAST ICP TRANSFORMATION**

### 4.1 **Integrated Primary & Community Care (IPCC)**

The priorities and outline delivery plans for the sub-programmes have been finalised and presented to the ICP steering group meeting for approval. Development of the detailed project plans continues with a focus on identifying the programme products which need to be developed, and also the identification of the benefits along with their associated indicators which will need to be measured to give assurance that the programmes are delivering their intended outcomes.

Alongside the ongoing programme development, two neighbourhood diagnostic events have now been held, during which neighbourhood teams worked together to map out the current levels of neighbourhood maturity based on the NHS England Primary Care Maturity Matrix. This information will be used to identify the required development actions which will feed into the work programme plans.

### 4.2 **Planned Care**

The sub programmes are progressing with the development of their programme documentation and delivery of the initial actions within the plans.

One of the main programmes of work is the theatre productivity and efficiency programme which will help to deliver cost savings and improvements in theatre capacity within Blackpool Teaching Hospitals. This is being supported by Four Eyes Insight (FEI), which has also been involved with the outpatient productivity programme.

The theatres programme aims to reduce theatre cancellations and the number of DNA's (Did Not Attends), optimise the theatre scheduling process and maximise session utilisation. In addition to improved theatre efficiency the programme is also looking at redesigning the pre-operative assessment pathway, which includes exploring the options to include primary care and community clinicians in ensuring patients are suitably fit prior to pre-operative assessment..

#### 4.3 **Urgent & Emergency Care**

The sub programmes are progressing and focus on:

- Admission Avoidance (including prevention)
- Care and Treatment
- Return to Home.

The leads for each sub programme are continuing to develop their programme scopes, deliverables and project plans. These are being aligned to support the implementation of the winter plan, which was agreed in September 2018.

To support the implementation and delivery of the plans, work has been undertaken to develop reporting mechanisms and identify the metrics needing to be monitored which will help to demonstrate if the schemes within the winter plan and the wider sub work programmes are achieving their outcomes and delivering the benefits required.

#### 5. **RECOMMENDATION**

Members of the Governing Body are asked to note the report which is provided for information.

**Peter Tinson, Chief Operating Officer**

# Fylde Coast Neighbourhood Innovations

## Wyre Rural Extended Network

- ❖ That's nearly an armful: Improving Quality of Pathology Orders

## Fleetwood

- ❖ Healthier Fleetwood – connecting our community
- ❖ Children and Families (pilot site)
- ❖ Integrated COPD pathway
- ❖ Integrated 'In hours' Urgent Care
- ❖ Integrated Liver Clinic
- ❖ Oral Health in Care Homes
- ❖ Physiotherapy – first contact practitioner pilot
- ❖ PCH – Primary Care Home Site
- ❖ MDTs

## Kirkham and Wesham

- ❖ Communications Hub
- ❖ Self care event – United Reform Church (Kirkham)

## Lytham St Annes

- ❖ New Clinical Pathways – ENT symptoms
- ❖ Well North – Social Isolation (lottery fund bid)
- ❖ Pilot site - integration of care home service within N'hood team
- ❖ Just good friends (supporting socially isolated people)
- ❖ Self care week promotion with Borough Council
- ❖ Park run support, Fitter Fylde, Dementia Café's

## Wyre Integrated Neighbourhood

- ❖ NIS – referral quality improvement project
- ❖ IBM Digital Innovation Process
- ❖ Neighbourhood Social Prescribing booklet
- ❖ Wound Management Project (with social prescribing)
- ❖ QUALITAS (Governance on leadership for WIN)

## Blackpool Far North

- ❖ Residents enquiry
- ❖ MDTs, NCT

## Blackpool North

- ❖ EMIS referral system
- ❖ Patient ambassadors
- ❖ MDTs, NCT

## Blackpool Central West

- ❖ Children and families
- ❖ Nexus
- ❖ Residents enquiry
- ❖ COPD pilot
- ❖ MDTs, NCT

## Blackpool Central East

- ❖ Residents enquiry
- ❖ MDTs, NCTs

## Blackpool South Central

- ❖ Nexus
- ❖ Mobile working
- ❖ Milenco – Appointment system
- ❖ Residents enquiry
- ❖ MDTs, NCT

## Blackpool South

- ❖ Residents enquiry
- ❖ MDTs, NCT

## FC Care Home Innovations

- ❖ Sharing quality tools via iPads
- ❖ Video Conferencing Pilot – Care Home Connect(Trinity)
- ❖ Virtual Waiting Rooms (Trinity Hospice)
- ❖ Nexus Care Home App
- ❖ Virtual Remote Consultation (Private Sector)
- ❖ EHCH interventions into NCT (LSA early transition)
- ❖ Blackpool care homes innovations

